

Exam. Code : 110105

Subject Code : 3769

Bachelor of Vocation (Banking & Financial Services)

5th Semester

ORGANISATIONAL BEHAVIOUR

Paper—BVC-503

Time Allowed—3 Hours]

[Maximum Marks—50

Note :— Part-A is consisting of *twelve* sub-questions of 1 mark each, out of which the candidates are required to attempt **10** questions.

Part-B contains *four* full length questions of **10** marks each, out of which the candidates are required to attempt *two* questions.

Part-C contains *four* full length questions of **10** marks each, out of which the candidates are required to attempt *two* questions.

PART—A

1. Explain briefly :

- (A) Locus of Control
- (B) Types of Attitude
- (C) Sources of Emotions
- (D) Stages of Group Development
- (E) Emotions
- (F) Virtual Teams
- (G) Types of Group
- (H) Trust
- (I) Deviant Organizational Behaviour
- (J) Cooperation.

PART—B

2. What is Organisational Behavior ? Discuss the role of organizational behavior in management practices.
3. What is the concept of attitude ? What are the various theories of attitude formation and change ?
4. What is the relationship between perception and the various personal factors ? Discuss.
5. Define Personality. Discuss the Myers Briggs Type Indicator of Personality.

PART—C

6. What do you mean by team ? Discuss the contemporary issues in managing teams.
7. Discuss the situation under which group decision making is better than individual decision making. Suggest some measures to improve group decision making.
8. What do you mean by Management of Conflicts ? Discuss different types of conflict situations.
9. What do you mean by psychological contract ? Discuss the various types of psychological contract.